



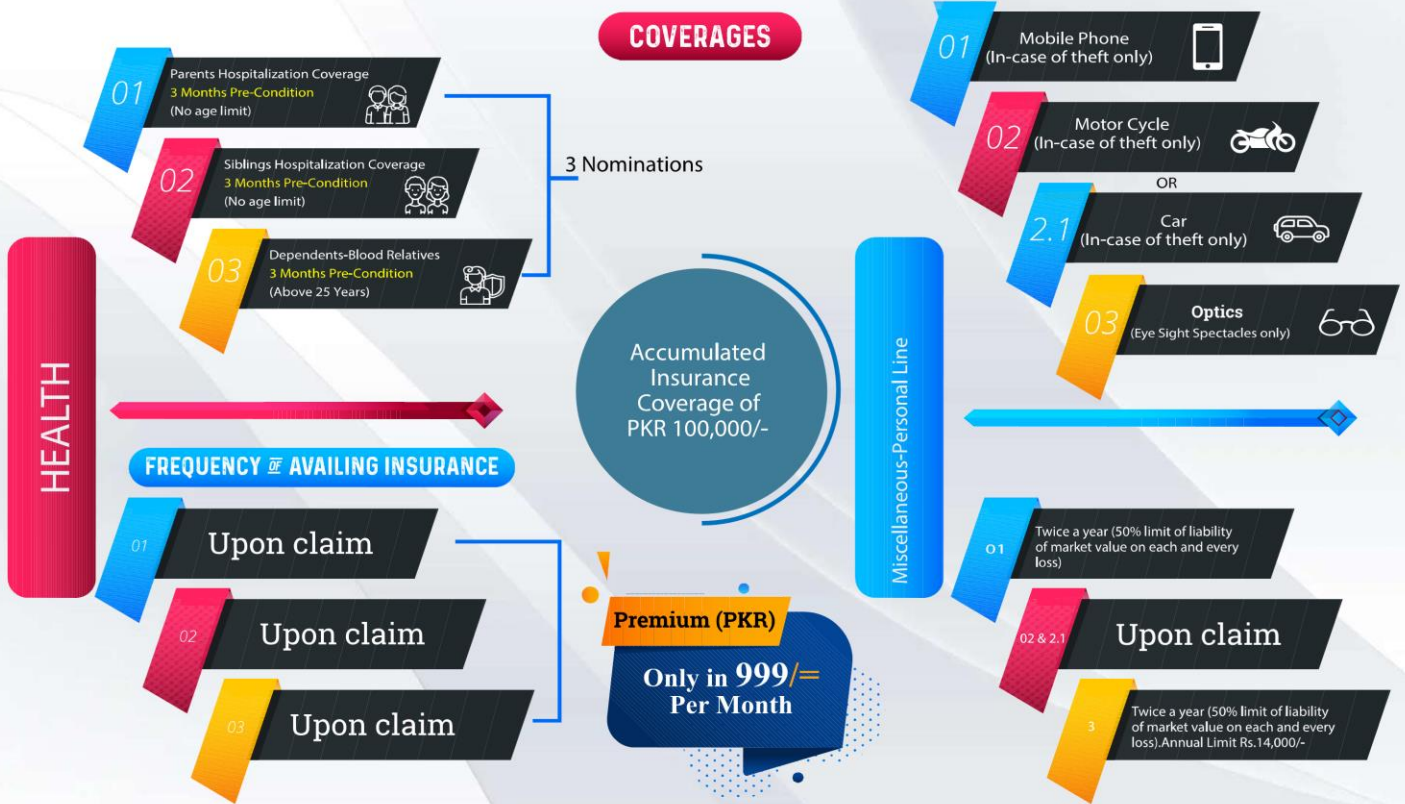
# Insurers Top-Up



SCAN ME

Insurance coverage upto PKR 100,000/- premium only PKR 999/- per month  
Only for UBL Permanent Staff.

## COVERAGES



(021) 111 845 111  
(021)-99207697  
HR Helpline: 0800-11825

Yearly Subscription of the insurance policy,  
Yearly Premium 12,000/=



Name of employee:

Signature of Employee:



## (UBL Permanent Staff)

### INSURANCE BENEFITS

	ATM & Over the counter cash withdrawal (in case of theft)
	Wallet/ Identification Documents Insurance (in case of theft)
	Muhafiz Home Coverage
	Accidental Death Benefit / Accidental Permanent Total Disability
	Salary Continuation / School Fee benefit in case of Accidental Death or Permanent Total Disability (payable every month for 6 months)
	Daily Hospital Cash benefit in case of accident (per day allowance on hospitalization)
	Accidental Death Coverage for Family (Parents, Spouse and Children)

### COVERAGE

COVERAGE	Frequency of Availing Insurance
50,000	Twice a year
5,000	Once a year
100,000	Once a year
1,000,000	One Time
50,000	For 6 Months
10,000	180 Nights in a year
500,000 (Per member)	One Time



Scan Me



Yearly Sub-  
scription ,  
Yearly Premi-  
um 1200/=

(021) 111 845 111  
(021)-99207697

[www.ublinsurers.com](http://www.ublinsurers.com)  
[www.ubldigital.com](http://www.ubldigital.com)

**Main Office:**  
126-C, First Floor, Jami Commercial,  
Street No. 14, D.H.A. Phase VII,  
Karachi, Pakistan

**Contact Center & Customer Care,**  
1st Floor, UBL Warehouse Building,  
Mai Kolachi Road, Karachi.



Name of employee:

Signature of Employee:

## Insurance Particular Form / Insurance Registration Forms

Employee Number	
Employee Name	
Location / Branch	
City	
Mobile Number	
Email Address	
Extension Number / Phone Office	

### Health Insurance:

Particular	Detail Life 1	Detail Life 2	Detail Life 3
Name			
Relationship with Employee			
Age			
Pre-Existing health issue (if any)			
CNIC Picture Attachment Front & Back	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No

### Personnel Line: Mobile Theft, Bike or Car Theft, Optics.

Particular	Bike / Car Detail	Mobile Detail	Optics Detail
Make & Model /Color			
Sum Insured or Current Market Value of Assets.			
Registration #/ IMEI #			
Engine #			
Chassis #			
Registration / IMIE Number Pic (Attachment)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Tikkli Picture (Attachment)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Picture of Assets	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No

## Review before Sending:

- Fill up the form & email to [uilmarketing@ublinurers.com](mailto:uilmarketing@ublinurers.com) from your official email ID.
- Insurable Assets' ownership must be in your Name otherwise Insurance rules / Ordinance will not allow for the claim payment to insurance company.
- Attach CNIC copies of all dependents (in case of health insurance) and Assets' clear pictures for registration (in case of mobile/vehicle insurance).
- Insurance card will be issued on the provided information.
- In case of update the credentials, details will be considered after completion of 30 days' cycle.
- Once details are sent for update, no claim will be allowed on new particulars in any case.
- This is Annual Insurance Policy, PKR 99/= & PKR 999/= are the monthly premium. Once you have subscribed from U Connect this subscription activate for full year with the monthly Premium PKR 99/= or PKR 999/= Rs. as per your selection.

Please review FAQs and product brochures before subscription.  
Helpline # 111-845-111

Name of employee:

Signature of Employee:

## Claim Forms & Process

- Intimate claim to [uilmarketing@ublinsurers.com](mailto:uilmarketing@ublinsurers.com) or given contact numbers.
- Need to Fill Claim Forms according to the requirement
  - a) [Health Inpatient Form](#)
  - b) [Motor Claim Form](#)
  - c) [Mobile Claim Form](#)
  - d) [Misc. Optics Claim Form](#)
  - e) [Personnel Accident Form](#)

All claim forms are also available on the Website of [UBL Insurers](#).

### **Claim Process - Bike / Mobile / Optics**

**Step 1:** Dial 111-845-111 for telephonic intimation or for intimation through email [uilmarketing@ublinsurers.com](mailto:uilmarketing@ublinsurers.com)

**Step 2:** Surveyor appointment

**Step 3:** Newspaper advertisement (Theft Roznamcha) / Police Report / CPLC report / FIR in Bike Case

### **In case of Accidental Death**

- FIR / Death Certificate / Deceased family tree certificate & secession certificate of court etc.
- Claim settlement will be made within 30 days.

### **Claim Process - Health Claims**

- Visit Corporate desk at hospital along with CNIC or patient CNIC
- Health Card / Health E-card
- Doctor Advice in case of procedures
- Helpline 021-111-266-639 (Health eConnex)
- Mobile Application: Health eConnex Customer

## Terms & Conditions

- Product subscription cannot be cancelled, if any claim has been paid by Insurers throughout the year.
- UBL Insurers reserve rights to reject claim, if moral hazard is found against claims.
- UBL Insurers reserve rights to change any product anytime, during subscription as well.
- Age eligibility is up to 65 years.
- Claim will be paid in Pakistan in PKR only.
- Geographical limit to Pakistan only.
- Premium must be deducted every month.
- Policy can only be cancelled after a month if no claim arises.
- Each claim will be paid after 30 days.
- Bike and car theft claim will only be settled after the submission of PFIR (Police Final Investigation Report).
- In case of accidental death: FIR / Death Certificate / Deceased family tree certificate & succession certificate of court etc.



## FAQs

### **Is this mandatory for an employee to subscribe the insurance package?**

The subscription of these products is not mandatory, these products are launched based on suggestions/feedback of UBL permanent staff and staff may opt for any or both of the plans voluntarily.

### **Is this subscription valid for one month only?**

This is Annual Insurance Policy, 99/= & 999/= are the monthly premium. Once you have subscribed from U-Connect, this subscription will be activated for full year with the monthly Premium (PKR 99/= or PKR 999/=) as per your selection.

### **Will I pay the subscription amount every month?**

Yes, the deduction will be made against your subscription from your salary every month.

### **If I opt any plan in current month and withdraw the same in next month, will I be eligible for the benefits throughout the year?**

No, employee can only unsubscribe if he/she has not launched any claim on the subscription. The time to unsubscribe from the opted plan is a minimum of 30 days from the date of subscription.

### **How to subscribe the insurance package?**

Visit [U-Connect](#) and follow the [attachment](#) to submit your request.

### **How to Pay the Premium?**

UBL HR Payroll Department will deduct the premium in monthly payroll activity, based on the requests submitted on U-Connect.

### **When can I subscribe and what is the period of eligibility of claim?**

Subscriptions are open throughout the month on U-Connect. Eligibility for any claim or benefit will be after first premium deduction through your salary i.e. disbursement day of salary at UBL.

### **What is Insurance particulars form?**

Insurance Particulars form consist of the fields which are mandatory for an employee to be filled by themselves. Insurers team will use this data and issue Insurer Top Card or E-card. Forms are available at <https://ublinsurers.com>.

### **What is Insurer Card or Ecard?**

Insurers Card or Insurer E-card is as equal as Insurance Policy. It consists of all insured assets which you have opted for in the Insurance particulars form.

**If I want to update my insurance particular during the policy period what is the process?**

Visit UBL Insurer Web Site <https://ublinsurers.com> and download the particular form, then submit updated form through your official email ID to [uilmarketing@ublinsurers.com](mailto:uilmarketing@ublinsurers.com)

**What is the TAT to update my revised particulars in Insurance Card or E-card?**

Duration to update particulars is 30 calendar days. During update of insurance particulars you are not allowed to take claim on previous or updated assets.

**How do I get claim of payments?**

Health Claim Process is as same as UBL Medical Policy. Health card is valid for approved panel hospitals. However, reimbursement for non-panel hospital is also available.

Rest all claims will be paid to your name through cross-cheque.

**What is the Benefit of these insurance products?**

These products have been designed especially for staff and thus are being offered at low premium with value added services for permanent staff availing this option.

**Is there any help Desk to deal with General queries?**

Yes, we have the Insurance Desk at UBL Premises:

**Karachi:** [rukhsar@ublinsurers.com](mailto:rukhsar@ublinsurers.com) Extension # 2167

**Islamabad:** [alishbaz@ublinsurers.com](mailto:alishbaz@ublinsurers.com) Extension # 5730

**Lahore:** [abdul.farooqui@ublinsurers.com](mailto:abdul.farooqui@ublinsurers.com)

**Helpline:** 111-845-111 (9AM to 5PM).

**Health Claims:** 021-111-266-639 (Health eConnex - 24/7)